

The GSS is conducted electronically and data collection for the GSS occurred from February 2020 to February 2021. The GSS is designed to assess student support and services at the University of South Alabama. The GSS is conducted electronically and data collection for the GSS occurred from February 2020 to February 2021.

Historically, the Office of Institutional Effectiveness administers the survey during the fall semester. However, the survey launch took place during the spring 2020 semester due to the restructuring of the survey instrument. Students are invited to participate via email and are sent to non-respondent students every three days until the close of the survey.

*Instrument:* The GSS is

**Key respondent demographic details:**

- 73% Female
- 66% Undergraduate
- 54% First Generation (four-year college)
- 36% Age Group 26 – older
- 29% Minority

**Key Findings:**

- Nearly 77% of respondents would rate their overall educational experience positively.
- Approximately 69% of respondents report that they have or plan to volunteer in the community.
- About 70% of respondents report working for pay. Of those respondents, nearly 41% reported that they spend over 20 hours per week working for pay.
- More than 66% of respondents reported that their college experience taught them, on some level, to handle adversity and failure.
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